

Global Claims Management | *Professionals on your Team™*



McLARENS
CANADA

Third Party Administration

www.mclarens.ca

Third Party Administration



McLarens Canada has over 32 years experience in claims management. At McLarens Canada, we are experienced in handling diverse third party administration and claims adjusting to a varied base of clients which includes insurance companies, brokers, self insured corporations and public entities for which we handle all lines of business. Our clients require a high level of service commitment and public sensitivity. Our experienced professionals realize the importance of tracking claims data and financials for both the client and insurer.

Each client's program is unique. McLarens Canada can custom design TPA programs based on our clients' needs and objectives.

Third Party Administration Services include:

- Centralized Administration
- Loss Adjustment
- Risk Management
- Subrogation
- Litigation Management
- Trust Administration
- Loss Runs and Bordereaux
- Web-Based Claims Management Access
- ***Cost Plus***

The principle behind ***Cost Plus*** is based upon the efficiencies of a committed team who are 100% dedicated to one single client. McLarens Canada offers the team's services as a separate third party administration unit. Our success in this area has been based upon improved efficiencies specific to payout of indemnity dollars, claims costs and business relations.

The number of dedicated staff required on the team is largely dependent upon the historic claims activity of the program in question and the nature of their claims. Appropriate staffing levels are a necessity at inception in order to guarantee required levels of service and closing rates.. All team members are salaried employees of McLarens Canada and take direction from the dedicated team leader:

It is the responsibility of the team leader to manage all tasked field activities based upon pre-determined essentials provided by the client. The team leader reports directly to the client and is responsible for all quality and cost control aspects.

Our focus on professionalism, quality claims administration, service and customer satisfaction has been the key to our success.

Our Mission Statement

McLarens Canada is seen as the largest high quality and professional claims management firm in Canada, known for its technical expertise and integrity. McLarens Canada will maintain the strongest revenue growth rate of any adjusting service firm in Canada by focusing on geographic growth, new products and high quality. Its reputation for retaining long term, dedicated professional team members is something its clients have grown to rely upon.

HEAD OFFICE

5935 Airport Rd., Suite 210
Mississauga, ON L4V 1W5
Tel: (416) 252-4431
Fax: (416) 252-1889
Canada/USA: 1-800-668-6100

