

Global Claims Management | *Professionals on your Team™*



McLARENS
CANADA

**Professional Liability
& Malpractice
Claims Services**

www.mclarens.ca

Professional Liability and M



Claims and litigation involving professionals are founded in contract and/or tort. These claims are, by their very nature, complex and often involve numerous litigants.

History has shown that only a small percentage of claims in litigation go to trial and that the majority are settled through negotiation or ADR.

This is as a direct result of pro-active claims and litigation management.

McLarens Canada has a highly trained and experienced professional liability claims team dedicated to the investigation and resolution of these disputes.

Our team is comprised of insurance professionals extensively experienced in this specialized area, several of whom are engineers, fraud examiners, or trained mediators. Every member of the team holds a university degree.

Understanding our clients' needs includes attention to your reporting requirements including use of report formats that clearly and accurately organize details such as a description of the project or undertaking, the nature of the problem, the status of the claim, a coverage assessment, an analysis of exposure, quantum, ADR possibilities, and finally our recommendations.

We have wide ranging experience in the preparation of mandates and the process of budgeting relative to the retention of experts and counsel when needed.

Our commitment is to aggressive, hands-on claims resolution. We are proponents of alternate dispute resolution forums and actively encourage and participate in the settlement process with counsel. Our goal is to reduce the overall costs while continuously moving your claims forward.

Malpractice Claims Services



Our skilled professional liability team has in excess of 100 years' of adjusting experience in handling complex errors and omissions claims for insurers, re-insurers, and risk managers. McLarens Canada's expertise involves many professional disciplines, including the following:

- Architects and Engineers
- Interior Designers
- Financial Planners
- Real Estate Brokers and Appraisers
- IT Professionals
- Pharmacists
- Hospitals
- Nurses
- Psychologists
- Lawyers and Notaries
- Land Surveyors
- Insurance Agents and Brokers
- Accountants
- Home Inspectors
- Printers
- Physicians
- Optometrists
- Chiropractors
- Directors & Officers
- Incidental Professional Liability

Our liability team will also provide:

- **Third Party Administrators for Professional Liability Programmes**
- **Investigation of Fraudulent Claims Against Professionals**

McLarens Canada provides comprehensive claims service not only through its 68 owned and affiliated offices but also through the McLarens global network, which has the capacity to handle multinational accounts, as well as global insurer business through offices in 83 countries.

Our Mission Statement

McLarens Canada is seen as the largest high quality and professional claims management firm in Canada, known for its technical expertise and integrity. McLarens Canada will maintain the strongest revenue growth rate of any adjusting service firm in Canada by focusing on geographic growth, new products and high quality. Its reputation for retaining long term, dedicated professional team members is something its clients have grown to rely upon.

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