

Global Claims Management | *Professionals on your Team™*



**McLARENS**  
**CANADA**

**Rental Fleet Services**

[www.mclarens.ca](http://www.mclarens.ca)

# Rental Fleet Services



## **Comprehensive Claims Handling**

- Automobile
- Commercial & Personal Lines Property
- Comprehensive General Liability and Product Liability
- Full detailed investigations
- Task assignments
- Recorded interviews
- Accident benefits specialists
- Multi-Lingual Adjusters
- Telephone adjusters on staff for minor losses
- Negotiable fee structure
- FSCO Mediations
- Temporary contract services at insurers offices
- “On the road” orientation day with our adjusters — for new claims adjusters at insurers
- On-line claims reporting via web-site

## **Risk Management Services**

- Serving Insureds for “SIR” programmes
- Full trust fund administration
- Computerized electronic loss runs and data transfers produced monthly
- Claims analysis and audit as requested
- Claims seminars and training — for auto legislation revisions, fraud awareness protocol and loss prevention strategies
- Services to insurers, brokers and insureds on local and national levels

# Who We Are



**McLarens Canada** provides claims handling and risk management services to local, national and international markets. We serve our clients from 68 offices in Canada. We are part of the McLarens global team providing loss adjusting, surveying and other claim services across 83 countries.

We are strategically positioned as specialty property/casualty adjusters, marine/transportation surveyors and third party administrators. In addition to our professional team of adjusters, we also have in-house experts in every field, including a forensic accountant and professional engineer.

## **Marguerite Locke, B.A., FCIP**

Vice President, Client Services  
marguerite.locke@mclarens.ca

### **Credentials:**

- Proprietor of McAdam Insurance Adjusters 1983-2003
- Director, McLarens Canada since Nov. 2003
- Instructor with the Institute of Ontario
- Past member of the Coalition Against Insurance Fraud
- Consultant to the Associated Canadian Car Rental Operators (ACCRO) since 1984

## Our Mission Statement

McLarens Canada is seen as the largest high quality and professional claims management firm in Canada, known for its technical expertise and integrity. McLarens Canada will maintain the strongest revenue growth rate of any adjusting service firm in Canada by focusing on geographic growth, new products and high quality. Its reputation for retaining long term, dedicated professional team members is something its clients have grown to rely upon.

### HEAD OFFICE

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